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| Post Number |  |
| Job Title | Health Worker |
| Department | Wirral Multicultural Organisation |
| Prepared by and date |  |

**Wirral Multicultural Organisation**

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| **Essential Personal Attributes** | **Stage Identified** | **Desirable Personal Attributes** | **Stage Identified** |
| **Qualifications**  Educated to A level/NVQ 3/ Level 3 (other) standard or equivalent i.e, advocacy and/or health & social care or other relevant qualification.  Interpreting qualifications level 2 or above  Good level of IT skills.  Speak Bengali (Fluent)  Fluent in English |  | Counselling or listening skills training.  Community advice and information qualification |  |
| **Experience**   * Experience in working across Wirral to support the development of effective service links and pathways with services and professionals. * Experience with working Health Service providers to ensure support for clients to access services. * Experience of working with Primary Care professionals and BAME populations to deliver advice and information. * Establish working relationships with local services i.e. GP practices, professionals to assist in arranging client appointments and supporting attendance. * Experience of working with vulnerable people within BME communities who use health and social care services. * Ability to work as part of a team and on own initiative. * Experience working as Interpreter/Translator. * Excellent organisation skills. * Excellent punctuality and time keeping. * Experience of collecting data and reporting on outcomes. * Record keeping * Knowledge and awareness of application of safeguarding Policy and Procedures. * Ability to travel across Wirral. |  |  |  |
| **Knowledge and skills**  Ability to listen and building trust, to encourage people to express their own views and to represent clients self-defined interests.  To be impartial, non-judgemental and independent at all times.  A positive and optimistic approach – able to motivate others and be self-motivated.  Knowledge of relevant policies and practices. |  |  |  |
| **Special Requirements** |  |  |  |

**Employee Specification Form**