|  |  |
| --- | --- |
| Post Number  |  |
| Job Title  | Health Worker |
| Department  | Wirral Multicultural Organisation |
| Prepared by and date  |  |

**Wirral Multicultural Organisation**

|  |  |  |  |
| --- | --- | --- | --- |
| **Essential Personal Attributes** | **Stage Identified** | **Desirable Personal Attributes** | **Stage Identified** |
| **Qualifications**Educated to A level/NVQ 3/ Level 3 (other) standard or equivalent i.e, advocacy and/or health & social care or other relevant qualification.Interpreting qualifications level 2 or aboveGood level of IT skills.Speak Bengali (Fluent)Fluent in English |  | Counselling or listening skills training.Community advice and information qualification |  |
| **Experience*** Experience in working across Wirral to support the development of effective service links and pathways with services and professionals.
* Experience with working Health Service providers to ensure support for clients to access services.
* Experience of working with Primary Care professionals and BAME populations to deliver advice and information.
* Establish working relationships with local services i.e. GP practices, professionals to assist in arranging client appointments and supporting attendance.
* Experience of working with vulnerable people within BME communities who use health and social care services.
* Ability to work as part of a team and on own initiative.
* Experience working as Interpreter/Translator.
* Excellent organisation skills.
* Excellent punctuality and time keeping.
* Experience of collecting data and reporting on outcomes.
* Record keeping
* Knowledge and awareness of application of safeguarding Policy and Procedures.
* Ability to travel across Wirral.
 |  |  |  |
| **Knowledge and skills**Ability to listen and building trust, to encourage people to express their own views and to represent clients self-defined interests.To be impartial, non-judgemental and independent at all times.A positive and optimistic approach – able to motivate others and be self-motivated.Knowledge of relevant policies and practices. |  |  |  |
| **Special Requirements** |  |  |  |

 **Employee Specification Form**