

Wirral Multicultural Organisation

Post Number	
Job Title	Health Worker
Department	Wirral Multicultural Organisation
Prepared by and date	

Essential Personal Attributes	Stage Identified	Desirable Personal Attributes	Stage Identified
<p>Qualifications Educated to A level/NVQ 3/ Level 3 (other) standard or equivalent i.e, advocacy and/or health & social care or other relevant qualification.</p> <p>Interpreting qualifications level 2 or above</p> <p>Good level of IT skills. Speak Polish or Arabic (Fluent) Fluent in English</p>		<p>Counselling or listening skills training. Community advice and information qualification</p>	
<p>Experience</p> <ul style="list-style-type: none"> • Experience in working across Wirral to support the development of effective service links and pathways with services and professionals. • Experience with working Health Service providers to ensure support for clients to access services. • Experience of working with Primary Care professionals and BAME populations to deliver advice and information. • Establish working relationships with local services i.e. GP practices, professionals to assist in arranging client appointments and supporting attendance. • Experience of working with vulnerable people within BME communities who use health and social care services. • Ability to work as part of a team and on own initiative. 			

<ul style="list-style-type: none"> • Experience working as Interpreter/Translator. • Excellent organisation skills. • Excellent punctuality and time keeping. • Experience of collecting data and reporting on outcomes. • Record keeping • Knowledge and awareness of application of safeguarding Policy and Procedures. • Ability to travel across Wirral. 			
<p>Knowledge and skills Ability to listen and building trust, to encourage people to express their own views and to represent clients self-defined interests. To be impartial, non-judgemental and independent at all times. A positive and optimistic approach – able to motivate others and be self-motivated.</p> <p>Knowledge of relevant policies and practices.</p>			
<p>Special Requirements</p>			

Employee Specification Form